



Intranet Support that Scales with Your Goals



Demand more from your tech and the teams who create it. Igloo builds partnerships with our customers to ensure long-term success. Choose from one of the two Igloo Flex support packages to match our services with your needs.

Essential Support

- ✓ Maximum 1 business day response time to incident reports
- ✓ Unlimited incident reporting
- ✓ 2 named support contacts
- ✓ Customer Care access
- ✓ Email incident reporting
- ✓ Ticket tracking

[REQUEST A QUOTE](#)

Advanced Support

- ✓ Maximum 4 hour response time to incident reports
- ✓ Unlimited incident reporting
- ✓ 4 named support contacts
- ✓ Customer Care access
- ✓ Email incident reporting
- ✓ Ticket tracking


PLUS

- ✓ After-hours on-call support
- ✓ Dedicated customer room

Igloo Software is the only digital workplace platform that enables a truly connected, collaborative, and engaged frontline and desked workforce. With an unwavering commitment to customer success, Igloo makes life better at work for millions of users. Learn more at igloosoftware.com.

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